

Fairfield Spine Center, LLC  
1600 Sheridan Drive  
Lancaster, Ohio 43130

Dear Patients:

Fairfield Spine Center's billing services and insurance processing are provided by SunRise Solutions. Please be aware your monthly statements will arrive in an envelope marked **SunRise Solutions**.

Any inquiries regarding your account should be directly with SunRise Solutions. **Their toll free number is 1-866-342-2708.** Because they process the insurance reimbursements, they are best qualified to answer any questions you may have about payments from your insurance carrier and your account balance.

It is very important that you provide Fairfield Spine Center's office with the most current copy of your health insurance card. By doing so, you will help SunRise Solutions avoid any billing errors or discrepancies. Periodically, Fairfield Spine Center will continue to ask you to verify the copy of your health insurance card on file in our office to insure the accuracy of your account.

It remains our sincere desire to continue Fairfield Spine Center's commitment to our patients without any disruption to the high standard of care and service you have come to expect.

Sincerely Yours,

Dr. James Grilliot

Dr. James DePietro

And Staff